



## PROFILE

An experienced IT professional with the good fortune to have worked at a variety of levels to include the privilege of serving in leadership. Possessing a passion for the IT field and technology which was realized as a child and still cherished today.

## CONTACT

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## HOBBIES

Walking and biking  
Cooking & trying new recipes  
Collecting challenge coins  
Old arcade games and billiards  
Building and tinkering with computers  
Just about anything hi-tech

## SPECIAL RESPONSIBILITIES

Volunteered and discretely selected to participate on the elite U.S. Marshals Incident Management Team (IMT), responding to various national emergent events.

# KEITH FEIJOO

IT Account Manager

## WORK EXPERIENCE

### United States Marshals Service – IT Account Manager

[2013 – Present]

Manage IT infrastructure, construction and telecom projects, client computing resources, contract field technicians and facilitate communications between all stake holders for 15 sites in 2 states.

### United States Veterans Administration (Ann Arbor VA Hospital) – IT Supervisor and Project Manager

[2010 – 2013]

Integrated the departments myriad of IT initiatives into the team's daily workflow while managing a team of 20 IT Specialists including an on-site IT Service Desk supporting over 2500 staffers.

### United States Marshals Service – IT Systems Administrator

[2005 – 2010]

Managed IT resources and customer support for 10 sites in 3 states.

### Ford Motor Company – IT Contractor (Lockheed Martin and QQuest)

[1994 – 2005]

Provided IT Support, Server Administration, Network Administration and IT Project Management including PC Renewal for Vehicle Operations plants and sites throughout North America.

### United States Air Force – EOD Technician (bomb squad)

[1988 – 1994]

Deployed to Desert Shield/Storm, served with U.S. Secret Service protective detail on 20 VIP missions, graduated NCO Leadership School and served as EOD Flight Trainer and Squadron Computer Technician.

## EDUCATION

### Cleary University

[2002 – 2005]

3.45 GPA, graduated with honors

BBA in the Management of Information Technology

## CERTIFICATIONS

COR Level I – 2022	FAC-P/PM - 2022	MCSE – 2000
CCNA – 2007	Network Plus	A Plus